A patient calls CPS directly (without PCP) to inquire about Lung Cancer Screening.

**OR**

PCP wants patient to have Lung Cancer Screening; completes and signs Lung Screening Provider Order form.

- **Does the patient meet criteria?**
  - Yes → CPS completes Lung Screening Provider Order form w/patient.
  - No → End - patient does not qualify.

- **Do you have a Primary Care Provider?**
  - Yes → CPS faxes completed Lung Screening Order form to Provider for signature.
  - No → CPS assists patient in finding a Provider based on pt convenience and does a 3-way call to schedule an "Establish Care" appt with new PCP as soon as possible.

- **Is data complete?**
  - Yes → CPS sets up conference call w/patient and Pt Access to schedule appt for CT lung screening.
  - No → CPS follows up progress with radiology. Goal is to have results read and to PCP within 3 business days.

- **CT Lung Screening is performed.**
  - Yes → CPS pulls verified results and completes Provider Follow-Up Results Form.
  - No → CPS checks to see if report has been read by radiologist (3 business days after CT).

- **Has Provider contacted patient regarding follow up?**
  - Yes → Ordering Provider faxes completed "Follow Up Results Form" back to CPS to communicate patient contact and planned follow-ups.
  - No → CPS will update Lung Cancer Screening Excel spreadsheet.

**Follow-ups are in accordance with NCCN guidelines.**

**Criteria Questions:**
1. Age is ≥ 55-79 or 80 for major payers (prior-auth required) with ≥ 30 pk-yr smoking hx. Medicare: ages 55-77.
2. If non-smoker, quit < 15 yrs ago.
3. If Medicare, must have face-to-face shared decision-making office visit for initial screening.

**Exclusion Criteria:**
1. Chest CT in last 12 mths?
2. Does the patient currently have lung cancer or signs/sx of lung cancer?

CPS sends signed order w/scheduled date/time to PCP referral clerk to obtain prior auth (if needed).