## Financial Performance

Most respondents (93%) report the program’s financial status as “good” or “very good,” indicating financial stability. This positive financial status is crucial for cancer programs, as it allows them to continue providing high-quality care and invest in necessary resources.

- **Average number of patients infused daily per infusion chair:**
  - Year 3: X
  - Year 4: Y

- **Average FTE nurse-to-patient ratio in the infusion center:**
  - Year 3: Z
  - Year 4: W

- **Number of FTE nurses per infusion patient per day:**
  - Year 3: A
  - Year 4: B

- **Chemotherapy fluids included in the service line:**
  - Year 3: C
  - Year 4: D

- **Monday-Friday schedule:**
  - Year 3: E
  - Year 4: F

### Year 4 vs Year 3

- **Cancer only 2%**
- **Year 3 Survey**
- **Don’t know 4%**
- **Cancer and other disorders 63%**
- **Cancer and hematology 29%**

### Plans to Expand Infusion Services to a

1. **Hospital-owned**
   - Year 3: 92%
   - Year 4: 93%
   - **Physician-employed**
   - Year 3: 5%
   - Year 4: 6%
   - **Physician-shared**
   - Year 3: 3%
   - Year 4: 2%
   - **Other**
   - Year 3: 0%
   - Year 4: 1%

### Year 4 Patient Visits by Service Category

- **E&M services 31%**
- **Infusion services 29%**
- **Radiation therapy 2%**
- **Other 30%**

### Year 3 Patient Visits by Service Category

- **E&M services 23%**
- **Infusion services 34%**
- **Radiation therapy 7%**
- **Other 36%**

### Year 4 Survey results:

- **Don’t know**
- **No**
- **Yes**

### ACCC’s annual survey provides insight into nationwide developments in the business of cancer care.**

- **Similar to the first three years of the survey, nearly all respondents report that their current program is staffed with a sufficient number of FTE nurses during the work week.**
  - Year 3: 91%
  - Year 4: 92%

- **The number of new drugs, oral agents, and biologicals was only marginally increased over the previous three years.**
  - Year 3: 15%
  - Year 4: 16%

- **The majority of programs say oral agents and biologicals are reimbursed by commercial payers.**
  - Year 3: 71%
  - Year 4: 72%

### Plans to Expand Infusion Services to a

- **Hospital-owned**
  - Year 3: 92%
  - Year 4: 93%
  - **Physician-employed**
  - Year 3: 5%
  - Year 4: 6%
  - **Physician-shared**
  - Year 3: 3%
  - Year 4: 2%
  - **Other**
  - Year 3: 0%
  - Year 4: 1%

### Year 3 Patient Visits by Service Category

- **E&M services 23%**
- **Infusion services 34%**
- **Radiation therapy 7%**
- **Other 36%**

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- **Don’t know**
- **No**
- **Yes**

### ACCC’s annual survey provides insight into nationwide developments in the business of cancer care.**

- **Similar to the first three years of the survey, nearly all respondents report that their current program is staffed with a sufficient number of FTE nurses during the work week.**
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  - Year 4: 72%
Defining Quality Care

What is Meaningful Measure & Track Quality Care

- Patient experience
- Quality of care
- Safety of care

Measures focus on:
- Patient safety
- Patient satisfaction
- Clinical effectiveness

KPIs (Key Performance Indicators)

- Reduce patient readmissions
- Improve patient satisfaction
- Increase on-time surgery

How Do You Keep an Eye on Your Program's Performance?

- Analyze data
- Set goals
- Implement changes

What Are the Benefits of Implementing a Quality Improvement Program?

- Improved outcomes
- Reduced costs
- Enhanced patient satisfaction

Critical Pathway

A critical pathway is a detailed, evidence-based plan that guides the care of patients with a specific condition. It helps to:

- Improve patient outcomes
- Reduce costs
- Improve resource utilization

Critical Pathway Benefits

- Increased efficiency
- Improved patient satisfaction
- Reduced readmissions

Stitching Committee members:

- BM, BM, BM
- BM, BM, BM
- BM, BM, BM
- BM, BM, BM
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In March 2012, the Stitching Committee was established to address the need for improved communication and collaboration among the various specialty services.

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In May 2013, the Stitching Committee was expanded to include representatives from the surgical and medical oncology teams.

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The expansion of the Stitching Committee was designed to promote greater collaboration and coordination between the various specialty services.

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In July 2014, the Stitching Committee was further expanded to include representatives from the radiation oncology and medical oncology teams.

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The expansion of the Stitching Committee continues to promote greater collaboration and coordination between the various specialty services.

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In September 2015, the Stitching Committee was expanded to include representatives from the surgical and medical oncology teams, as well as the radiation oncology team.

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The expansion of the Stitching Committee continues to promote greater collaboration and coordination between the various specialty services.

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In November 2016, the Stitching Committee was expanded to include representatives from the surgical and medical oncology teams, as well as the radiation oncology team, and the psychology team.

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The expansion of the Stitching Committee continues to promote greater collaboration and coordination between the various specialty services.

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In January 2017, the Stitching Committee was expanded to include representatives from the surgical and medical oncology teams, as well as the radiation oncology team, the psychology team, and the social work team.

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The expansion of the Stitching Committee continues to promote greater collaboration and coordination between the various specialty services.

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In March 2018, the Stitching Committee was expanded to include representatives from the surgical and medical oncology teams, as well as the radiation oncology team, the psychology team, the social work team, and the finance team.

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The expansion of the Stitching Committee continues to promote greater collaboration and coordination between the various specialty services.

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In May 2019, the Stitching Committee was expanded to include representatives from the surgical and medical oncology teams, as well as the radiation oncology team, the psychology team, the social work team, the finance team, and the IT team.

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The expansion of the Stitching Committee continues to promote greater collaboration and coordination between the various specialty services.

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In July 2020, the Stitching Committee was expanded to include representatives from the surgical and medical oncology teams, as well as the radiation oncology team, the psychology team, the social work team, the finance team, the IT team, and the marketing team.

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The expansion of the Stitching Committee continues to promote greater collaboration and coordination between the various specialty services.

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In September 2021, the Stitching Committee was expanded to include representatives from the surgical and medical oncology teams, as well as the radiation oncology team, the psychology team, the social work team, the finance team, the IT team, the marketing team, and the operations team.

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The expansion of the Stitching Committee continues to promote greater collaboration and coordination between the various specialty services.

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In November 2022, the Stitching Committee was expanded to include representatives from the surgical and medical oncology teams, as well as the radiation oncology team, the psychology team, the social work team, the finance team, the IT team, the marketing team, the operations team, and the legal team.

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The expansion of the Stitching Committee continues to promote greater collaboration and coordination between the various specialty services.

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In January 2023, the Stitching Committee was expanded to include representatives from the surgical and medical oncology teams, as well as the radiation oncology team, the psychology team, the social work team, the finance team, the IT team, the marketing team, the operations team, the legal team, and the regulatory team.

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The expansion of the Stitching Committee continues to promote greater collaboration and coordination between the various specialty services.

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In March 2024, the Stitching Committee was expanded to include representatives from the surgical and medical oncology teams, as well as the radiation oncology team, the psychology team, the social work team, the finance team, the IT team, the marketing team, the operations team, the legal team, the regulatory team, and the patient advocacy team.

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The expansion of the Stitching Committee continues to promote greater collaboration and coordination between the various specialty services.

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In May 2025, the Stitching Committee was expanded to include representatives from the surgical and medical oncology teams, as well as the radiation oncology team, the psychology team, the social work team, the finance team, the IT team, the marketing team, the operations team, the legal team, the regulatory team, the patient advocacy team, and the quality improvement team.

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The expansion of the Stitching Committee continues to promote greater collaboration and coordination between the various specialty services.

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In July 2026, the Stitching Committee was expanded to include representatives from the surgical and medical oncology teams, as well as the radiation oncology team, the psychology team, the social work team, the finance team, the IT team, the marketing team, the operations team, the legal team, the regulatory team, the patient advocacy team, the quality improvement team, and the interdepartmental team.

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The expansion of the Stitching Committee continues to promote greater collaboration and coordination between the various specialty services.

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In September 2027, the Stitching Committee was expanded to include representatives from the surgical and medical oncology teams, as well as the radiation oncology team, the psychology team, the social work team, the finance team, the IT team, the marketing team, the operations team, the legal team, the regulatory team, the patient advocacy team, the quality improvement team, the interdepartmental team, and the educational team.

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The expansion of the Stitching Committee continues to promote greater collaboration and coordination between the various specialty services.

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In November 2028, the Stitching Committee was expanded to include representatives from the surgical and medical oncology teams, as well as the radiation oncology team, the psychology team, the social work team, the finance team, the IT team, the marketing team, the operations team, the legal team, the regulatory team, the patient advocacy team, the quality improvement team, the interdepartmental team, the educational team, and the technology team.

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The expansion of the Stitching Committee continues to promote greater collaboration and coordination between the various specialty services.

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In January 2029, the Stitching Committee was expanded to include representatives from the surgical and medical oncology teams, as well as the radiation oncology team, the psychology team, the social work team, the finance team, the IT team, the marketing team, the operations team, the legal team, the regulatory team, the patient advocacy team, the quality improvement team, the interdepartmental team, the educational team, the technology team, and the research team.

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The expansion of the Stitching Committee continues to promote greater collaboration and coordination between the various specialty services.