MULTICARE REGIONAL CANCER CENTER
CANCER PATIENT SURVEY

1. A member of our staff informed you of the details of your insurance coverage prior to the start of treatment.
   □ 4=Agree □ 3=Somewhat Agree □ 2=Somewhat Disagree □ 1=Disagree

2. I was contacted by an oncology clinic staff member prior to my initial physician consult to answer any questions or concerns.
   □ 4=Agree □ 3=Somewhat Agree □ 2=Somewhat Disagree □ 1=Disagree

3. I was given written information regarding my medications and an opportunity to speak with the pharmacist.
   □ 4=Agree □ 3=Somewhat Agree □ 2=Somewhat Disagree □ 1=Disagree

4. My questions about my treatment plan and the potential impact to my life were answered by the nurse.
   □ 4=Agree □ 3=Somewhat Agree □ 2=Somewhat Disagree □ 1=Disagree

5. I was given assistance making appointments and getting appointments with other departments at MultiCare.
   □ 4=Agree □ 3=Somewhat Agree □ 2=Somewhat Disagree □ 1=Disagree

6. A dietitian was available to me to discuss nutrition and diet during my treatment.
   □ 4=Agree □ 3=Somewhat Agree □ 2=Somewhat Disagree □ 1=Disagree

7. I was provided information about access to community support services.
   □ 4=Agree □ 3=Somewhat Agree □ 2=Somewhat Disagree □ 1=Disagree

8. I had no transportation issues during my treatment.
   □ 4=Agree □ 3=Somewhat Agree □ 2=Somewhat Disagree □ 1=Disagree

9. My pain was monitored and managed during my treatment.
   □ 4=Agree □ 3=Somewhat Agree □ 2=Somewhat Disagree □ 1=Disagree

10. My family was well supported by the clinic staff.
    □ 4=Agree □ 3=Somewhat Agree □ 2=Somewhat Disagree □ 1=Disagree

11. My quality of life was maintained through my treatment.
    □ 4=Agree □ 3=Somewhat Agree □ 2=Somewhat Disagree □ 1=Disagree

12. I knew what to expect through each stage of my care.
    □ 4=Agree □ 3=Somewhat Agree □ 2=Somewhat Disagree □ 1=Disagree

13. I understood potential side effects of my treatment and how to manage them.
    □ 4=Agree □ 3=Somewhat Agree □ 2=Somewhat Disagree □ 1=Disagree

14. I understand when I need to call my physician.
    □ 4=Agree □ 3=Somewhat Agree □ 2=Somewhat Disagree □ 1=Disagree

15. All of my questions were answered understandably.
    □ 4=Agree □ 3=Somewhat Agree □ 2=Somewhat Disagree □ 1=Disagree

16. I know who to call when I have problems or questions.
    □ 4=Agree □ 3=Somewhat Agree □ 2=Somewhat Disagree □ 1=Disagree

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