

## NEEDS ASSESSMENT

### Level I Needs

- Job Descriptions for Patient Navigator
- Skills Checklist/Assessment Tools for Patient Navigator
- Referrals/Early Entry into System/ID Patients via Positive Pathology
- Report for Patient Navigator
- Interdisciplinary Meetings (How to Share Patient) for Patient Navigator
- Other Support Services and Job Descriptions
- Bereavement program for Patient Navigator

### Level II Needs

- Performance Improvement/Quality Measures for Patient Navigator
- Contacts and Networking for Patient Navigator
- Communication to/from Physician Offices and Other Departments to Patient Navigator
- Pathways/Follow-up with Patients (When to Contact Patients)
- Staffing/Back-up and Caseloads for Patient Navigator
- Acuity Levels for Patient Navigator
- Reporting for Patient Navigator
- Patient education and treatment journal
- Capturing Soft Calls (Telephone Calls for Patient Navigation and Counseling)
- Access to Current Clinical Trials
- Certification and Ongoing Patient Navigation Educational Series
- Patient Navigation Matrix
- Community Resources for Patient Navigator

### Level III Needs

- Tracking System (Tracking the Patient through the Continuum)
- Easy Access to Records
- Funding for Screening
- Space
- Need for Additional Positions
- Accessing Rural Communities