Prior authorization remains one of the most discussed barriers to timely quality cancer care delivery among health care providers. The burden placed on the multidisciplinary care team to submit authorizations, complete peer-to-peer interviews, and fight appeals is extraordinary.

In 2023, the Association of Community Cancer Centers (ACCC) conducted a survey of its membership examining financial distress screening, measuring patient impact, and identifying challenges in helping patients access financial assistance programs.

### By the Numbers

- **90%** of oncologists experience delays in care due to prior authorizations.¹
- **80%** of patients have experienced harm (including disease progression) due to prior authorization processes.¹
- **93%** of patients were made to use a second-choice therapy from prior authorizations.¹
- **87%** of patients were denied therapy through the prior authorization process.¹

### Results from the survey show:

- **30%** of practices experience delays in insurance approvals.
- **32%** of respondents struggle to stay up to date with changing insurance requirements.
- **77%** of respondents have an integrated electronic health record (EHR) that allows for insurance verification.
- **16%** of cancer programs are tracking insurance optimization.*
- **14%** of cancer programs are tracking successful overturned appeals.*

### REMEMBER: 3 Key Steps to Maximize Efficiency

1. Capture front end mistakes early.
2. Use prior authorization tips and guides to improve administrative efficiencies.
3. Track and audit denied authorizations and claims.

### REFERENCES


© 2023. The Association of Community Cancer Centers (ACCC) is the leading education and advocacy organization for the cancer care community. For more information about this ACCC education program “Prior Authorization Clinic,” visit accc-cancer.org/prior-authorization.