Service	Physician Practice and/or Freestanding Cancer Program	Community Cancer Program	Comprehensive Community Cancer Program	Academic Cancer Program	NCI-Designated Cancer Program	Integrated Network	
Patient navigation	Offer onsite.	Offer onsite.	Offer onsite through a dedicated navigator.	Offer onsite through a dedicated navigation team; strongly recommend disease-site specific resources for top cancer sites. Consider use of lay navigation for disparate populations.	Offer onsite through a dedicated navigation team; strongly recommend disease-site specific resources for top cancer sites. Consider use of lay navigation for disparate populations.	Offer onsite through a dedicated navigation team; strongly recommend disease-site specific resources for top cancer sites. Consider use of lay navigation for disparate populations.	
Financial needs counseling and navigation	Strongly recommend to offer onsite. Programs with limited resources should develop a library of available tools and resources.	Offer onsite	Offer onsite through a dedicated financial navigator.	Offer onsite through a dedicated financial navigator.	Offer onsite through a dedicated financial navigator.	Offer onsite through a dedicated financial navigator.	
Palliative care services	Educate patients on the role of palliative care; develop and offer referral pathways.	Educate patients on the role of palliative care; develop and offer referral pathways.	Educate patients on the role of palliative care; develop and offer referral pathways.	Educate patients on the role of palliative care; offer these services onsite by a dedicated palliative care specialist(s).	Educate patients on the role of palliative care; offer these services onsite by a dedicated palliative care specialist(s).	Educate patients on the role of palliative care; offer these services onsite by a dedicated palliative care specialist(s).	
Survivorship care planning	Strongly recommend to offer onsite. Programs with limited resources can refer to internal or external sites. Strongly recommend provision of a survivorship care plan and a process to communicate this information to patient's PCP.	Offer onsite. Strongly recommend provision of a survivorship care plan and a process to communicate this information to patient's PCP.	Offer onsite. Provide standardized survivorship care plan to patient and PCP. Strongly recommend working collaboratively with PCPs on transfer of care and follow-up.	Offer onsite at a dedicated survivorship clinic. Provide standardized survivorship care plan to patient and PCP. Work collaboratively with PCPs on transfer of care and follow-up.	Offer onsite at a dedicated survivorship clinic. Provide standardized survivorship care plan to patient and PCP. Work collaboratively with PCPs on transfer of care and follow-up.	Offer onsite or by internal referral to a dedicated survivorship clinic. Provide standardized survivorship care plan to patient and PCP. Work collaboratively with PCPs on transfer of care and follow-up.	
Oncology clinical trials	Strongly recommend to offer onsite. Programs with limited resources should develop collaborative partnership opportunities with other sites to ensure eligible patients have access to trials.	Strongly recommend to offer onsite. Programs with limited resources should develop collaborative partnership opportunities with other sites to ensure eligible patients have access to trials.	Offer onsite, with dedicated research staff.	Offer onsite, with dedicated research and support staff with robust trial portfolio.	Offer onsite, with dedicated research and support staff with robust trial portfolio.	Offer onsite, with dedicated research and support staff with robust trial portfolio.	
Anticancer therapy education	Offer onsite by dedicated staff using standardized materials.	Offer onsite by dedicated staff using standardized materials.	Offer onsite by dedicated staff using standardized materials. Offer education in different formats (verbal, written, electronically) to address different learning styles.	Offer onsite by dedicated staff using standardized materials. Offer education in different formats (verbal, written, electronically) to address different learning styles. Education is tailored for audience (AYAs, LGBTQI, elderly) and literacy level.	Offer onsite by dedicated staff using standardized materials. Offer education in different formats (verbal, written, electronically) to address different learning styles. Education is tailored for audience (AYAs, LGBTQI, elderly) and literacy level.	Offer onsite by dedicated staff using standardized materials. Offer education in different formats (verbal, written, electronically) to address different learning styles. Education is tailored for audience (AYAs, LGBTQI, elderly) and literacy level.	
Distress/emotional/psychosocial supportive care	Strongly recommend offering distress screening onsite. If emotional and psychosocial support are not offered onsite, identify resources and/or establish a referral pathway for patients to receive these services.	Offer distress screening onsite at regularly scheduled intervals. If emotional and psychosocial support are not offered onsite, identify resources and/or establish a referral pathway for patients to receive these services. Recommend developing resources and/or establishing a referral pathway for family members to access these services.	All services should be offered onsite. Emotional and psychosocial support for cancer patients provided by a dedicated specialist. If these services are not available for family members, develop resources and/or establish a referral pathway for family members to access these services.	All services should be offered onsite. Emotional and psychosocial support provided by team of professionals, including an oncology social worker. Strongly recommend providing these services to patients and family members.	All services should be offered onsite. Emotional and psychosocial support provided by team of professionals, including an oncology social worker. Strongly recommend providing these services to patients and family members.	All services should be offered onsite or through internal referral. Emotional and psychosocial support provided by team of professionals, including an oncology social worker. Strongly recommend providing these services to patients and family members.	
Clinical pharmacy services	Strongly recommend to offer onsite. May consider centralized pharmacy services. Programs with limited resources should consider developing a formal relationship with other organization(s) to provide these services.	Offer onsite with access to a dedicated oncology pharmacist.	Offer onsite by a dedicated oncology pharmacist.	Offer onsite by specialized pharmacy staff led by an oncology pharmacist. Pharmacists available for medication therapy management and patient consults.	Offer onsite by specialized pharmacy staff led by an oncology pharmacist. Pharmacists available for medication therapy management and patient consults.	Offer onsite or through referral to a centralized program staffed by specialized pharmacy staff led by an oncology pharmacist. Pharmacists available for medication therapy management and patient consults.	
Providing patients with a written multimodality cancer care plan prior to first treatment modality	Strongly recommend provision of this service.	Strongly recommend provision of this service.	Offer onsite.	Offer onsite.	Offer onsite.	Offer onsite.	
Nutritional consult	If not onsite, offer through a referral pathway.	If not onsite, offer through a referral pathway.	Strongly recommend to offer onsite. If not onsite, offer through an internal and/or external referral pathway.	Offer onsite by a dedicated oncology RDN.	Offer onsite by a dedicated oncology RDN.	Offer onsite. If not onsite, offer through an internal and/or external referral pathway.	
Prehab/Rehab and physical therapy services	Establish a clear internal and/or external referral pathway.	Establish a clear internal and/or external referral pathway.	Establish a clear internal and/or external referral pathway.	Offer onsite by a dedicated team of specialists.	Offer onsite by a dedicated team of specialists.	Offer onsite or by referral to a dedicated team of specialists.	
Genetic counseling	Offer onsite or refer to internal or external sites.	Offer onsite or refer to internal or external sites.	Offer onsite or by telehealth.	Offer onsite or by telehealth.	Offer onsite.	Offer onsite or by telehealth.	
Dedicated pain management	Offer onsite or external by referral.	Offer onsite or external by referral.	Offer onsite by a dedicated pain management or palliative care specialist.	Offer onsite at a specialized pain management or palliative care program.	Offer onsite at a specialized pain management or palliative care program.	Offer onsite or by referral to internal or external pain management or palliative care program.	
Hospice	Develop and offer referral pathways.	Develop and offer referral pathways.	Offer onsite or by internal referral.	Offer onsite or by internal referral by a dedicated palliative care specialist(s).	Offer onsite or by internal referral by a dedicated palliative care specialist(s).	Offer onsite or by internal referral by a dedicated palliative care specialist(s).	
Integrative oncology (e.g., acupuncture, massage)	Strongly recommend offering referral pathways and/or resources for patients.	Strongly recommend offering referral pathways and/or resources for patients.	Strongly recommend offering referral pathways and/or resources for patients.	Strongly recommend offering referral pathways and/or resources for patients.	Strongly recommend offering referral pathways and/or resources for patients.	Strongly recommend offering referral pathways and/or resources for patients.	
Image recovery (e.g., hair loss, wigs, skin care)	Strongly recommend offering referral pathways and/or resources for patients.	Offer onsite.	Offer onsite.	Offer onsite.	Offer onsite.	Offer onsite.	
Addressing practical needs (e.g., transportation to/from treatment, parking)	Offer onsite.	Offer onsite.	Offer onsite.	Offer onsite. Recommend developing partnership opportunities with community and/or national organizations.	Offer onsite. Recommend developing partnership opportunities with community and/or national organizations.	Offer onsite. Recommend developing partnership opportunities with community and/or national organizations.	
Spiritual services	Recommend partnering with community organizations to provide.	Offer onsite or recommend partnering with community organizations to provide.	RECOMMENDATION A: Offer onsite or partner with community organizations to provide. RECOMMENDATION B: Offer onsite by a spiritual care or psycho-social care provider.	RECOMMENDATION A: Offer onsite or partner with community organizations to provide. RECOMMENDATION B: Offer onsite by a spiritual care or psycho-social care provider.	RECOMMENDATION A: Offer onsite or partner with community organizations to provide. RECOMMENDATION B: Offer onsite by a spiritual care or psycho-social care provider.	RECOMMENDATION A: Offer onsite or partner with community organizations to provide. RECOMMENDATION B: Offer onsite by a spiritual care or psycho-social care provider.	
Advance Care Directive and Power of Attorney	Offer education and templates.	Offer education and templates.	Offer education and templates.	Offer onsite.	Offer onsite.	Offer onsite or by internal referral.	
Address family needs (e.g., child or elder care during treatment)	Strongly recommend offering resources for patients.	Identify and offer community resources for patients.	Identify and offer community resources for patients.	Identify and offer community resources for patients. Recommend developing partnership programs with community organizations.	Identify and offer community resources for patients. Recommend developing partnership programs with community organizations.	Identify and offer community resources for patients. Recommend developing partnership programs with community organizations.	
Caregiver support	Strongly recommend offering referral pathways and/or resources for caregivers.	Offer referral pathways and/or resources for caregivers.	Offer onsite by a psycho-social care provider.	Offer onsite by a dedicated team of psycho-social care providers.	Offer onsite by a dedicated team of psycho-social care providers.	Offer onsite by a dedicated team of psycho-social care providers.	
Smoking cessation	Offer onsite.	Offer onsite.	Offer onsite.	Offer onsite. Participate in outreach and prevention efforts in the community.	Offer onsite. Participate in outreach and prevention efforts in the community.	Offer onsite. Participate in outreach and prevention efforts in the community.	
Fertility preservation consult & treatment	Offer all patients of child-bearing years referral pathways and/or resources on fertility preservation.	Offer all patients of child-bearing years referral pathways and/or resources on fertility preservation.	Offer all patients of child-bearing years referral pathways and/or resources on fertility preservation.	Educate all patients of child-bearing years on fertility preservation options and direct them to internal or community resources.	Educate all patients of child-bearing years on fertility preservation options and direct them to internal or community resources.	Educate all patients of child-bearing years on fertility preservation options and direct them to internal or community resources.	
Bone health (e.g., DEXA scan)	Offer referral pathways and/or resources for patients.	Offer onsite.	Offer onsite.	Offer onsite.	Offer onsite.	Offer onsite.	
Dermatology consult for skin-related symptoms	Offer referral pathways and/or resources for patients.	Offer referral pathways and/or resources for patients.	Offer referral pathways and/or resources for patients.	Offer onsite.	Offer onsite.	Offer onsite.	
Dental consult and care before select high-risk systemic therapies	Offer referral pathways and/or resources for patients.	Offer referral pathways and/or resources for patients.	Offer referral pathways and/or resources for patients.	Offer onsite or by internal/external referral.	Offer onsite or by internal/external referral.	Offer onsite or by internal/external referral.	
Vaccination during flu season	Offer onsite.	Offer onsite.	Offer onsite.	Offer onsite.	Offer onsite.	Offer onsite.	

Program Categories as Defined by the CoC

Freestanding Cancer Center Program or Physician Practice
The facility is a nonhospital-based program and offers at least one cancer-related treatment modality. The full range of diagnostic and treatment services is available by referral. Referral to CoC-accredited cancer program(s) is preferred. Participation in cancer-related clinical research is encouraged but not required. Patients may be enrolled in cancer-related clinical trials either at the facility or by referring patients for enrollment at another facility or through a physician's office. Participation in the training of resident physicians is optional. There is no minimum caseload requirement for this category.

Community Cancer Program
The facility accessions more than 100 but fewer than 500 newly diagnosed cancer cases each year and provides a full range of diagnostic and treatment services, but referral for a portion of diagnosis or treatment may occur. The facility participates in cancer-related clinical research either by enrolling patients in cancer-related clinical trials or by referring patients for enrollment at another facility or through a physician's office. Participation in the training of resident physicians is optional.

Comprehensive Community Cancer Program
The facility accessions 500 or more newly diagnosed cancer cases each year. The facility provides a full range of diagnostic and treatment services either on-site or by referral. The facility participates in cancer-related clinical research either by enrolling patients in cancer-related clinical trials or by referring patients for enrollment at another facility or through a physician's office. Participation in the training of resident physicians is optional.

Academic Comprehensive Cancer Program
The facility participates in postgraduate medical education in at least four program areas, including internal medicine and general surgery. The facility accessions more than 500 newly diagnosed cancer cases each year, and it offers the full range of diagnostic and treatment services either on-site or by referral. The facility participates in cancer-related clinical research either by enrolling patients in cancer-related clinical trials or by referring patients for enrollment at another facility or through a physician's office.

NCI-Designated Comprehensive Cancer Center Program
The facility secures a National Cancer Institute (NCI) peer-reviewed Cancer Center Support Grant and is designated a Comprehensive Cancer Center by the NCI. A full range of diagnostic and treatment services and staff physicians are available. Participation in the training of resident physicians is optional, and there is no minimum caseload requirement for this category.

Integrated Network Cancer Program The organization owns, operates, leases, or is part of a joint venture with multiple facilities providing integrated cancer care and offers comprehensive services. At least one facility in the category is a hospital and must be a CoC-accredited cancer program. Generally, INCP's are characterized by a unified cancer committee, standardized registry operations with a uniform data repository, and coordinated service locations and practitioners. Each entity meets performance expectations for the quality measures under the umbrella of the integrated program. The INCP participates in cancer-related clinical research either by enrolling patients in cancer-related clinical trials or by referring patients for enrollment at another facility or through a physician's office. Participation in the training of resident physicians is optional, and there is no minimum caseload requirement for this category.