

fast facts

Survey Finds Telemedicine Consistently Outperforms In-Person Visits for Cancer Care When Both Are Available

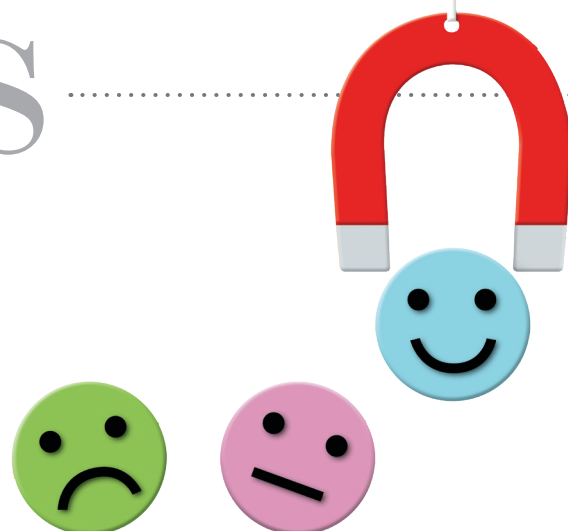
- **62.5%** of in-person visits were rated as “highly satisfying,” versus **75.8%** for telemedicine.
- When asked about the response and amount of concern demonstrated by their care provider, **84.2%** in-person visits and **90.7%** of telemedicine visits received “high satisfaction” scores



Source. Patel KB, Tabriz AA, Turner K, et al. Telemedicine adoption in an NCI-designated cancer center during the COVID-19 pandemic: a report on patient experience of care. *J Natl Compr Canc Netw.* 2023;21(5):496-502. doi: 10.6004/jnccn.2023.7008

Report shows more than 75% of hospitals still not complying with Hospital Price Transparency Rule.

Source. Fourth Semi-Annual Hospital Price Transparency Report: February 2023. patientrightsadvocate.org/february-semi-annual-compliance-report-2023



5 Strategies to Improve Employee Attraction and Retention

1. **Ensure onboarding is a part of your overall engagement strategy.** Guide new employees through the entire range of benefits and support services, ensuring they understand not only their health benefits but also financial assistance, family planning, and disability support.
2. **Create meaningful connections in that critical first year.** Assign mentors or buddies to new employees, provide regular check-ins, and organize team-building activities to help employees feel supported and valued.
3. **Educate frontline supervisors and managers.** Equip these staff with comprehensive knowledge so that they are better positioned to recognize employees' needs and direct team members to the appropriate resources.
4. **Understand engagement and value feedback.** Engagement goes beyond an explanation of benefits; it encompasses a broader sense of connection, purpose, and influence. Create an environment where employees not only comprehend their benefits but also feel that they have a voice in determining what is offered to them.
5. **Emphasize connection and community.** Facilitate genuine connections between employees, their colleagues, and the organization. While virtual communication is essential, employers should also organize in-person meetings, team-building events, and/or collaborative projects.

Source. A press release from the Integrated Benefits Institute. <https://www.ibiweb.org/resources/attraction-and-retention-in-a-post-covid-19-era?hsLang=en#>.



Survey Finds Most Americans Satisfied with Health Plans

- **90%** of those surveyed said they were satisfied with their current health insurance plan, compared to **9%** who said they were dissatisfied.
- Respondents were split on the subject of universal health care, with **43%** opposed and **40%** in support of banning private health insurance and everyone being enrolled in a government plan.
- When asked how they would rate their current health insurance coverage, **75%** rated it as good, compared to **19%** who rated it adequate, and **6%** who rated it poor.

Source: [Pacific Research Institute](#).



The Pitfalls of Prior Authorizations

- More than **4 in 5** physicians (**86%**) report that prior authorization requirements led to higher overall utilization of healthcare resources, resulting in unnecessary waste rather than cost-savings
- About **2/3** of physicians report resources were diverted to ineffective initial treatments (**64%**) or additional office visits (**62%**) due to prior authorization policies
- Almost half of physicians (**46%**) report prior authorization policies led to urgent or emergency care for patients

Source: American Medical Association. 2022 AMA Prior Authorization Physician Survey. ama-assn.org/system/files/prior-authorization-survey.pdf.

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Strategies to Address Disparities in Patients with Acute Myeloid Leukemia

While there are many factors why patients with acute myeloid leukemia are ineligible for allogeneic stem cell transplant, such as age, financial hurdles, or other comorbidities, these factors are often compounded by social determinants of health, which can act as a significant barrier to consolidation therapy and long-term remission for these patients. In this [episode](#), CANCER BUZZ speaks with Keri Maher, DO, Director of the Acute Leukemia Program, and assistant professor at Virginia Commonwealth University's Massey Cancer Center about strategies to address these disparities and optimize care and treatment options for patients with acute myeloid leukemia who do not receive a transplant.



A Roadmap for Newly Diagnosed Patients with Pancreatic Cancer

In this [blog](#) by [Let's Win Pancreatic Cancer](#), learn more about the organization's guide, [What to Do If You Are Newly Diagnosed with Pancreatic Cancer](#). Information, resources, and recommendations are organized into 3 steps: After Diagnosis, Beginning Treatment, and Helping Patients Care for Themselves.



There is No One-Size-Fits-All Care Plan for Caregivers

The rapid evolution of cancer care delivery toward multi-agent regimens, oral and/or combination therapies, and at-home treatment administration has made cancer caregiving extremely complex. The Caregiver Clinic at Memorial Sloan Kettering provides support to people who are having difficulty coping with the demands of being a caregiver. Hear how this [clinic](#) helps individuals maximize their ability to provide care to loved ones while attending to their own self-care, needs, and other important responsibilities.



The Value of Financial Advocacy

This [infographic](#) shows how financial navigators help improve health outcomes of patients, increase patient and caregiver satisfaction, improve the cancer program's financial strength, and help streamline operational processes related to tasks like prior authorizations, denials, and appeals.



Patient Navigation Services Promote Equitable Access to High-Quality Care

[Read](#) about the recent Centers for Medicare & Medicaid Services proposal to reimburse "Principal Illness Navigation" services under Medicare to help patients navigate treatment for serious illnesses such as cancer. These benefits would include person-centered assessments; identifying or referring the patient (and caregiver or family if applicable) to appropriate supportive services; practitioner, home, and community-based care coordination; health education; building patient self-advocacy skills; and access to comprehensive and equitable care.