



# ACCC 45TH ANNUAL MEETING & CANCER CENTER BUSINESS SUMMIT

March 20–22, 2019

Renaissance Washington, DC Downtown Hotel

THE INTERSECTION of BUSINESS, QUALITY, TECHNOLOGY, & POLICY



## Leveraging Technology to Improve Patient Education and Track Engagement Deep Dive Workshop

Friday, March 22, 2019

1:00 - 3:30 PM

Participants will focus on two critical challenges that face cancer programs and practices today. The first: how to standardize patient education across all multidisciplinary cancer team members and multiple care settings to meet accreditation standards and improve shared decision-making. The second: how to bring together existing educational resources, new technologies, and the patient voice to improve patient engagement and survivorship care. Using real-life experiences from two ACCC member programs as case studies, attendees will break into small groups to problem-solve strategies and then share their collective ideas with the larger group.

### FACILITATORS

#### University of Colorado Hospital, University of Colorado Cancer Center

Cheryl Fiscelli, MSN, RN, CAPA, Clinical Nurse Manager, Radiation Oncology and Littleton Cancer Center

Amy Walde, MHA, MBA, Quality Assurance Manager

Sarah Weisdack, PharmD

Emma Bootle, MBA, Manager System Integration

#### Providence Cancer Institute–Oregon, Providence St. Joseph Health

Aimee Battige, MPA, Director of Strategic Outreach and Program Development

Sara Green, RN, Director of Clinical Program Development

Joanne Warner, RN, PhD, School of Nursing, Emerita Dean, School of Nursing, Professor – University of Portland, Providence Cancer Institute Patient Family Advisory Council Representative

### WORKSHOP AGENDA

<b>1:00 – 1:05 PM</b>	<b>Introduction and Workshop Instructions</b> Cheryl Fiscelli, MSN, RN, CAPA Aimee Battige, MPA
<b>1:05 – 1:30 PM</b>	<b>Problem Solving Exercise 1: Standardizing Anti-Cancer Therapy Patient Education</b>
<b>1:30 – 1:45 PM</b>	<b>Exercise 1 Report Out</b>
<b>1:45 – 2:15 PM</b>	<b>Case Study 1: Standardizing Anti-Cancer Therapy Patient Education: A System-Wide Approach</b> <i>University of Colorado Hospital, University of Colorado Cancer Center</i>
<b>2:15 – 2:40 PM</b>	<b>Problem Solving Exercise 2: Improving Patient Engagement</b>
<b>2:40 – 2:55 PM</b>	<b>Exercise 2 Report Out</b>
<b>2:55 – 3:25 PM</b>	<b>Case Study 2: Leveraging Education, Technology, and the Patient Perspective to Improve Patient Engagement &amp; Survivorship Care</b> <i>Providence Cancer Institute–Oregon, Providence St. Joseph Health</i>
<b>3:25 – 3:30 PM</b>	<b>Wrap-Up</b>