Drill down into a key issue facing today’s cancer programs and practices: how to improve resiliency and reduce burnout in members of the multidisciplinary cancer team. Gain tactical strategies from two ACCC member programs that have successfully addressed these challenges, then participate in interactive group exercises to help identify personal and organizational behaviors that can contribute to an exceptional and thriving workplace. Data around common themes will be collected and developed into an article for ACCC’s peer-reviewed journal, *Oncology Issues*.

**FACILITATORS**

Linda Bosserman, MD, FACP, FASCO, Clinical Assistant Professor, *City of Hope*, Duarte, California

Kathleen LaRaia, MS, Executive Director Oncology Services, *Munson Healthcare*, Traverse City, Michigan

**WORKSHOP AGENDA**

1:00 – 1:10 PM  
**Introduction and Framing of the Issue**  
Linda Bosserman, MD, FACP, FASCO

1:10 – 1:45 PM  
**How a Cultural Readiness Plan Improved Resiliency at Munson Healthcare**  
Kathleen LaRaia, MS

1:45 – 2:00 PM  
**STOP/START/LESS/MORE Activity**  
Identify individual strategies to improve cultural resiliency and wellness in the workplace.

2:00 – 2:15 PM  
**Report Out: Findings from the Group Activity and Discussion**  
Kathleen LaRaia, MS

2:15 – 2:50 PM  
**How Alleviating Workplace Inefficiencies and “Work After Work” Can Help Reduce Burnout**  
Linda Bosserman, MD, FACP, FASCO

2:50 – 3:05 PM  
**STOP/START/LESS/MORE Activity**  
Identify organizational strategies to improve workplace inefficiencies and reduce burnout.

3:05 – 3:20 PM  
**Report Out: Findings from the Group Activity and Discussion**  
Linda Bosserman, MD, FACP, FASCO

3:20 – 3:30 PM  
**Next Steps and Wrap-Up**  
Learn how to take these tools back to your program or practice, gather relevant data, and participate in the publication of output in the ACCC peer-reviewed journal, *Oncology Issues*. 