

## COMPREHENSIVE ERROR RATE TESTING (CERT) FALL 2016

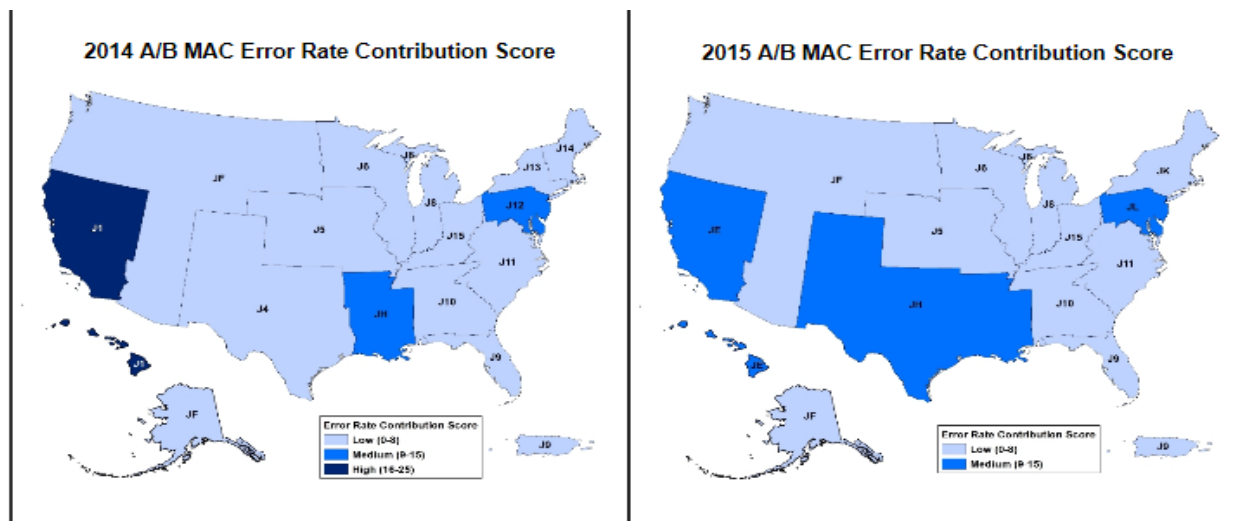
### Introductions

Information has been submitted to the CERT for the November 2016 Improper Payment Report. Will have the results of that report at the next CAC.

CMS has a new webpage titled, “Medicare FFS Jurisdiction Error Rate Contribution Data”. It is national information about the different error rates. There are maps that display improper payment rates for the Medicare FFS program (Home Health/Hospice & DME MACs & A/B MACs). On the page they give background information describing what contributes to the FFS Jurisdiction Error Rate Scores and then information about interpreting the maps and data (national numbers). Here’s the link:

<https://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/Medicare-FFS-Compliance-Programs/CERT/MedicareFFSJurisdictionErrorRateContributionData.html>

Here is an example of 2014 vs 2015 A/B MAC Error Rate Contribution Scores:

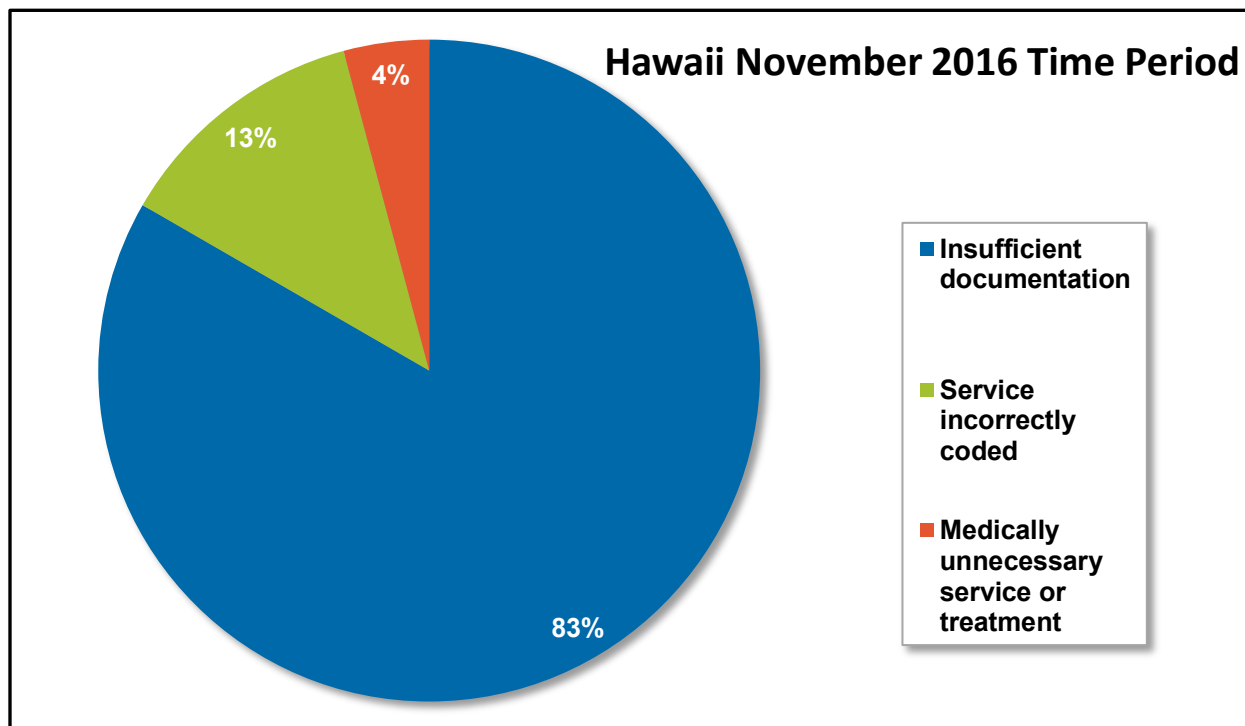


If you click on the map of the country, this information pops up:

#### 2015 A/B MAC Jurisdictions

MAC Jurisdiction	2015 Improper Payment Rate	% of Total 2015 Medicare FFS Improper Payments	Error Rate Contribution Score
J5	7.7%	4.9%	Low (0-8)
J6	7.6%	3.5%	Low (0-8)
J8	8.5%	3.4%	Low (0-8)
J9	10.4%	4.5%	Low (0-8)
JE	10.7%	7.6%	Medium (9-15)
JF	9.5%	3.8%	Low (0-8)
JH	10.4%	10.1%	Medium (9-15)
JK	6.3%	5.4%	Low (0-8)
JL	10.4%	8.7%	Medium (9-15)
J10	10.6%	5.1%	Low (0-8)
J11	9.2%	4.7%	Low (0-8)
J15	10.9%	4.1%	Low (0-8)

**State specific errors for the November 2016 Report:**



Top Errors for Hawaii that providers have the ability to correct:

Insufficient Documentation Errors:

Missing:

- Legible Face to Face initial care progress note,
- Subsequent care progress note –
- Legible signatures; Signature attestation or signature logs
- Documentation of intent to order services and procedures (for example, incomplete or missing signed order (s) or missing progress note (s) that describe intent for services to be provided (unsigned, undated, insufficient detail).

Services Incorrectly Coded:

- Evaluation and Management Services
- Laboratory codes.

Ways to prevent the errors from occurring:

- Document orders for plan or intent to order services in medical records (for example, “run labs” or “check blood” by itself does not support intent). You need to indicate what specifics services you want to be done Such as get TSH and EKG.
- Legible documentation including patient identification on each page of the medical record.
- Authenticate documentation legibly sign your records or use signature logs to be sent with each record request.

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