TUESDAY, OCTOBER 17, 2017
7:00 – 9:00 PM Oncology Care Model Collaborative Workshop Reception
Connect with your fellow OCM-participants for an evening of networking.
This event is exclusively for participants and sponsors of the ACCC Oncology Care Model Collaborative.

Integra Connect is proud to sponsor the ACCC Oncology Care Model Collaborative Networking Reception.

WEDNESDAY, OCTOBER 18, 2017
8:00 AM – 1:00 PM Registration

8:00 – 9:15 AM Pre-Conference Breakfast

8:30 AM – 4:15 PM Fundamentals of the Business of Oncology Pre-Conference Oncology Pharmacy Education Network (OPEN) Pre-Conference

9:15 AM – 5:00 PM ACCC Oncology Care Model Collaborative Workshop
*Exclusive to programs and practices participating in the Oncology Care Model.

10:15 – 11:00 AM Refreshments and Networking Break

11:45 AM – 1:45 PM Lunch

2:45 – 4:15 PM Refreshments and Networking Break

3:00 – 6:00 PM National Oncology Conference Registration Open

5:00 – 6:00 PM New Member Meet & Greet
Are you a new member or is this your first time at an ACCC meeting? Join ACCC leadership, staff, and other new members to make meaningful new connections.

6:00 – 7:00 PM Welcome and Opening Reception
Experience a taste of Nashville’s live music scene and local cuisine as we kick off the 34th National Oncology Conference in Music City!
THURSDAY, OCTOBER 19, 2017

7:00 AM – 5:00 PM  National Oncology Conference Registration Open

7:00 AM – 3:30 PM  Exhibit Hall Open

7:00 – 7:50 AM  Breakfast in Exhibit Hall

7:50 – 8:30 AM  Welcome Remarks & Introductions
Mark S. Soberman, MD, MBA, FACS
ACCC President

Christian G. Downs, JD, MHA
ACCC Executive Director

Jeffrey Patton, MD
Tennessee Oncology

8:30 – 9:30 AM  FEATURED SPEAKER/General Session
The Healing Power of Music
Steven G. Eisenberg, DO
California Cancer Associates for Research & Excellence

Believing that music therapy supports the physical, psychological, social, and spiritual needs of cancer patients, “song-cologist” Steven G. Eisenberg, DO, takes it to the next level by performing songs that he’s co-written with his patients that reflect their passions, values, and future legacy. His compassionate, holistic approach to care helps transform his patients’ cancer journey and improves quality of life. Hear Dr. Eisenberg explore the music-healing connection, reveal his favorite patient stories and songs, and share how he finds the inspiration to stay positive in a challenging field.

This session is sponsored by AbbVie. It is not eligible for CE credit.

9:30 – 10:15 AM  2017 ACCC Awards Ceremony

Join ACCC in honoring excellence in cancer care as we recognize the winners of the 2017 ACCC and ICLIO Innovator Awards, Clinical Research Award, and the David King Community Clinical Scientist Award.

10:15 – 10:45 AM  Networking Break with Exhibitors

10:45 – 11:30 AM  Your Patients
The Butterfly Effect: Improving the Patient Experience from Registration to Chemotherapy
Cody Boyd, BSHA, RT (R)[T]
The University of Texas Health Science Center at Tyler, Cancer Treatment & Prevention Center

2017 Innovator Award Winner
Learn how one program uses value stream maps, spaghetti diagrams, job shadowing, patient tracking, and root-cause analysis to identify inefficiencies and minimize infusion center wait times. Key to their success is real-world data collection that documents patient visits for comparison to EHR data for accuracy. Hear how process improvements have reduced the overall length of patient visits by 27.5%, decreased staff overtime, increased revenue, and improved patient and staff satisfaction.

**Your Program**

**An Acuity Tool to Optimize Nurse Navigation Caseloads**  
Rev. Diane Baldwin, RN, OCN, CBCN  
*University of South Alabama, Mitchell Cancer Institute*

Mitchell Cancer Institute developed and implemented an Acuity Scale Tool to provide their Clinical Care Coordinators with a standardized method for assessing the level of services and care coordination for patients, allowing for appropriate allocation of navigation time, resources, and caseload capacity based on combined patient acuity. Learn how this multi-purpose, simple to use, cost-effective tool is utilized for staffing, time management, quality and process improvements across the organization, resulting in a combination of efficient healthcare delivery with more personalized, comprehensive care for patients.

**SPOTLIGHT SESSION I**

11:40 AM – 12:25 PM

Spotlight Sessions are fast and focused. Take in 10-minute presentations that are personal, informative, and inspiring.

1. **The Pain Management Bundle**  
   Marie Roggenkamp, BSN, RN, OCN  
   *Huntington Hospital, Don Monti Cancer Center*

2. **Improving Communication with Oncology Patients in the Deaf Community**  
   Abbie Gonzales, MSW, LMSW  
   *Providence Park Hospital, Providence Cancer Institute*

3. **Supporting the Caregiver: An Opportunity to Give Back**  
   Shannon Shaver, BSN, RN, OCN  
   *Clearview Cancer Institute*

4. **Developing a Community Outreach Student Research Program**  
   Lawrence D. Wagman, MD, FACS, FPCS (Hon)  
   *St. Joseph Hospital, The Center for Cancer Prevention and Treatment*

**Your Program**

**Come Together: A Health Disparities & Equity Cancer Program Built on Community Collaboration**  
Nadine J. Barrett, PhD, MA, MS  
*Duke Cancer Institute*

Hear how Duke Cancer Institute, through the Office of Health Equity and Disparities, developed a five-step roadmap for conducting health assessments that aims to reduce cancer disparities and improve population health through community partnerships. They'll share components of their health disparities program, which includes the creation of an engaged and diverse community advisory council;
robust and collaborative health assessments; programs, services, and research priorities; aligned partnership programming; and programmatic evaluations and outcome measures.

This session is sponsored by Lilly Oncology. It is not eligible for CE credit.

12:25 – 1:25 PM  Networking Lunch with Exhibitors
Product Theater sponsored by AbbVie.

1:25 – 2:10 PM  FEATURED SPEAKER/General Session
The Human Face of Cancer
Brianne Joseph, LPI
Punk Azz Cancer

Do you wonder what “patient-centered care” really means to your patients and their families? Hear from an award-winning author and breast cancer survivor as she shares valuable messages for cancer care professionals, including what to say—or not say—to your patients throughout their cancer journey; tips for communicating compassionately and effectively; the importance of laymen language and consensus team decision-making; what survivorship looks like from the survivor perspective; and the relationships patients want with their providers after treatment ends.

2:20 – 3:05 PM  Your Patients
❓ Wheels Up—Bringing Lung Cancer Education & Screening to Rural Patients
Mellisa Wheeler, MHA, BSW
Carolinas HealthCare System, Levine Cancer Institute

The Levine Cancer Institute mobile lung CT unit hits the road providing access to lung cancer education and treatment, integrating technology, nurse navigation, and brick-and-mortar medical facilities and staff for patients in the rural Carolinas. See how this innovative model for reaching at-risk populations in their home communities is slated to improve health equity and access to care, leading to earlier intervention and treatment for lung cancer patients, with the goal of reducing the number of stage III and IV diagnoses.

Your Program
Improving Infusion Center Operations with Scheduling Optimization
Soumit S. Pendharkar, MHA, FACHE
Munson Medical Center, Cowell Family Cancer Center

Using its infusion appointment history, this program is successfully reducing wait times while meeting increased patient demand and balancing staff caseloads. Based on an operational reality analysis—and factoring in variables such as chair availability, nurse staffing, hours of operation, and pharmacy schedule—this multidisciplinary team created a set of EHR schedule templates. Preliminary results indicate more staff who finish work on time; less reported overtime;
and greater satisfaction from patients who are starting treatment within 15 minutes of their scheduled appointment.

3:05 – 3:30 PM

Networking Break with Exhibitors

3:30 – 4:15 PM

Your Patients

A Psych-Oncology Program Takes Distress Screening to the Next Level
Nikeisha Whatley-León, MA, LPC, and Toral Fadia, MD
Northside Hospital, Northside Hospital Cancer Institute

To meet the psychosocial needs of its patients, Northside Hospital Cancer Institute streamlined its distress screening processes, developed an algorithm for referrals, recruited social workers with a strong clinical skillset, and implemented phone triage for crisis calls and visits. Within one year, data showed a 256% increase in referrals, including more face-to-face visits and follow-up appointments. The number one referral shifted from resource coordination to crisis intervention and counseling.

Your Program

🌟 A Perfect Fit: Mentoring Experienced RNs to Meet Oncology Clinic Demand
Lexine Thall, MN, RN-BC, AOCN, and Kristina Chase, BSN, RN, OCN
Loma Linda University Cancer Center – Loma Linda University Health

In response to nurse staffing shortages, Loma Linda University Cancer Center created this unique program to encourage career development and specialization in oncology. From behavioral interviewing to identify RNs with the appropriate skill set to classroom lectures, written testing, self-study, and a clinical practicum with a chemotherapy-skilled RN mentor, this program offers key strategies to recruit and train experienced non-oncology RNs. Learn from their success, which includes 86% mentor program graduate retention and 100% of participants attaining the ONS Chemotherapy/Biotherapy Provider Card.

4:25 – 5:10 PM

Your Patients

🌟 Patient Care Connect—Lay Navigators Improve Quality and Reduce Cost of Care
Gabrielle B. Rocque, MD
University of Alabama at Birmingham Comprehensive Cancer Center

Hear how trained lay navigators at the University of Alabama at Birmingham Comprehensive Cancer Center developed a program to reduce the cost of cancer care while improving quality and patient satisfaction. Outcomes include reducing ER visits, hospital admissions, and ICU admissions—more for navigated patients—than non-navigated patients. Hear how they achieved high patient satisfaction through the navigation program, with 89% of patients recommending the program’s services to another cancer survivor.

This session is sponsored by Guideway Care. It is not eligible for CE
Your Program

EAPathways: An Electronic Tool Improves Shared Decision-Making
Edward S. Kim, MD
Levine Cancer Institute

Under a single leadership structure, 25 community-based oncology practices came together to develop EAPathways, evidence-based clinical pathways that are accessible from smartphones, tablets, and desktops. Consisting of diagnostic and treatment algorithms for more than 30 tumor types, including supportive care, prevention, and screening algorithms, EAPathways feature standardized materials, treatment consents, pharmacy education materials, drug order sets, patient calendars, and more. Gain insight into how pathways can reduce care variation and support shared decision-making between providers and patients.

5:30 – 8:30 PM

Vanderbilt-Ingram Cancer Center Tour
Take a behind-the-scenes tour of the only NCI-designated Comprehensive Cancer Center in Tennessee that conducts basic, translational, and clinical research, and offers adult and pediatric oncology treatment.

$25 per person and limited to first 50 registrants; pre-registration is required. *Shuttle service will be provided to and from the event.

FRIDAY, OCTOBER 20, 2017

7:00 AM – 12:00 PM
National Oncology Conference Registration Open

7:00 AM – 1:00 PM
Exhibit Hall Open

7:00 – 7:50 AM
Breakfast in Exhibit Hall
Product Theater sponsored by Guideway Care.

7:50 – 8:35 AM

FEATURED SPEAKER/General Session
Confessions of a Radiation Oncologist
Bobby N. Koneru, MD
Paramount Oncology Group

With shared decision-making a key tenant of patient-centered care, cancer care professionals must ensure patients understand their diagnosis, treatment, and possible outcomes from the start. Hear strategies for improving communication—not just between patients and providers—but amongst the entire multidisciplinary cancer care team, who must be willing to break down siloes between disciplines. Learn how empowered patients and engaged providers can contribute to a higher quality care experience.
8:35 – 9:10 AM  **ANNUAL ACHIEVEMENT AWARD/General Session**

**Annual Achievement Award**
Barbara L. McAneny, MD, FASCO, MACP
*American Medical Association*

As the first oncologist to be elected as President of the American Medical Association, Dr. McAneny will share her unique perspective as a physician who has successfully transitioned to a leadership role within a rapidly evolving healthcare environment. Her pioneering work in value-based care helped to form Medicare's Oncology Care Model and support physician practices in the process changes needed for MACRA.

9:20 – 10:05 AM  **Your Patients**

**Beyond Navigation—RN Care Coordinators**
Bonnie L. Hoover, MSN, RN, OCN
*Rochester Regional Health, Lipson Cancer Institute*

Today patients need greater clinical support, including comprehensive education on oral chemotherapy. Hear how the implementation of an RN Care Coordinator delivers patient navigation; infused and oral therapies education, management and adherence monitoring; psychosocial distress screening; and care coordination across all care settings. Working closely with access associates to support complex patient scheduling and financial advocates on authorizations and financial assistance, this role also develops strong relationships with patients, caregivers, social workers, dietitians, and home care agencies.

**Your Program**

 исполняет успех: исследовательский подход для удовлетворения OCM требованиям

Jessa Dunivan and Sibel Blau, MD
*Northwest Medical Specialties, PLLC*

Northwest Medical Specialties, PLLC, leveraged its Clinical Trial Management System to organize, implement, track progress, and reconcile completion of quality measures required under the Oncology Care Model (OCM). Gain insight into how an “OCM Study” control group allowed this practice to easily identify problem areas within this patient group and implement solutions to improve treatment and care among their entire patient population.

10:05 – 10:35 AM  **Networking Break with Exhibitors**

10:35 – 11:20 AM  **Your Patients**

 исполняет успех: исследовательский подход для удовлетворения OCM требованиям

James L. Weese, MD, FACS
*Aurora Cancer Care - Aurora Health Care*
To ensure consistent, systemwide chemotherapy education for patients, a multidisciplinary team at Aurora Health Care created a library of 125+ drug-specific videos. See how this visual and auditory learning platform allows patients to receive consistent factual education that can be viewed on-demand and shared with caregivers. Outcomes include an increase in satisfaction, engagement, and communication for patients and caregivers.

**Your Program**

**Meaningful Data Analytics in a Community-Based Radiation Oncology Program**

Jason Pawlowski, PhD  
*Hospital Corporation of America, Sarah Cannon*

To leverage its oncology information system (OIS), Sarah Cannon implemented a strategy to standardize its radiation OIS and enable real-time, multi-department analytics for a network of radiation oncology departments. Learn how this consolidated radiation OIS populates more than 15 custom dashboards with data on clinical and operational indicators, including consultation and referral trends, patient throughput time from referral to consultation, radiation toxicity analysis by disease site and modality, linear accelerator utilization, and more.

11:30 AM – 12:15 PM  **SPOTLIGHT SESSION 2**

1. **Leveraging a Texting Service to Keep Surgical Patients & Families Informed**, Anthony Pappas, MHA, *Ascension St. John Hospital/Van Elslander Cancer Center*
2. **Howard Hand in Hand: Healing the Whole Family**  
   Pamela Prozman, MBA, BS, RTT  
   *St. Joseph’s/Candler Health System, Nancy N. and J.C. Lewis Cancer & Research Pavilion, and Skye Arnovitz Cossio, MSW, University of Georgia*
3. **“Knock Out Cancer” Offers Cancer Risk Reduction to the Homeless**  
   Loril L. Garrett, MS, BSN, RN, OCN, CBCN, CMOM  
   *Spectrum Health, Spectrum Health Cancer Center*
4. **Love the Skin You’re In**  
   Melanie Gonzales, MSPH, MCHES  
   *St. Luke’s Health System, St. Luke’s Mountain States Tumor Institute*

**Your Patients**

**Turning on the Light Switch: A Model Immunotherapy Program at an Oncology Practice**  
Ann M. McGreal, RN, OCN, and Sigrun Hallmeyer, MD  
*Advocate Medical Group*

Learn how the nursing team at Advocate Medical Group initiated a program that aimed to provide consistent, optimal care for patients receiving immunotherapy. The components include patient and staff education materials, peer-to-peer training, policy and procedure guidelines, toxicity assessment tools, and EHR documentation templates, which resulted in the creation of tools and procedures that standardized and improved care of immunotherapy patients.
* Institute for Clinical Immuno-Oncology (ICLIO) 2017 Innovator Award Winner. ICLIO is made possible by a charitable donation from Bristol-Myers Squibb and supported by an educational grant from Merck & Co., Inc. This session is not eligible for CE credit.

12:15 – 1:00 PM

Networking Lunch with Exhibitors

12:15 – 1:00 PM

Celgene Product Theater

Open to all members of the cancer care team.

1:00 – 2:00 PM

PRESIDENT’S THEME/General Session

Envisioning Next Gen Multidisciplinary Cancer Care

Chair: Mark S. Soberman, MD, MBA, FACS, ACCC President

- The Cardio-Oncology Program
  Laurie W. Fitzgerald, MSN, RN
  University of Maryland Upper Chesapeake Health, Kaufman Cancer Center

- The HIV-Oncology Clinic
  Marco A. Ruiz, MD, MPH, FACP, FIDSA
  Memorial Cancer Center, Memorial Health Care System

- The Neuro-Oncology Program
  Joy Nakhla, BSN, RN, OCN
  St. Joseph Hospital, Center for Cancer Prevention and Treatment

- Outpatient Geriatric Oncology Program
  Janine Overcash, PhD, GNP-BC, FAANP
  The Ohio State University, College of Nursing

- Onco-Plastic Surgery
  Paul L. Baron, MD
  Roper St. Francis Healthcare, Roper St. Francis Cancer Program

2:05 – 2:50 PM

Your Patients

Beyond the Classroom: Students Improve Access to Supportive Care Services

Brianna Bernhardt, MSW, LSW, and Lisa M. Rosenberry, MS, LCSW, OSW-C

Penn Medicine Virtua Cancer Program

Virtua Cancer Program expanded their oncology services at no cost by partnering with Masters in Social Work students in their community. This replicable program utilizes student volunteers to provide meditation to the infusion patients while increasing supportive care patient encounters by 133% overall. Learn how the students have also been instrumental in supporting and growing a program for patients with advanced cancer that offers emotional support around advanced directives and end-of-life discussions.

Your Program

Primary Care & Pulmonology Partner on Incidental Lung Nodule Program

Sharri Lacher, APRN, CNS, Sanford Health, Roger Maris Cancer Center
Colette Hicks, MA, BSN, RN, Ascension St. John Hospital, Van Elslander Cancer Center

Sanford Health, Roger Maris Cancer Center
When primary care and pulmonology requested that another department oversee an incidental lung nodule program, the Roger Maris Cancer Center answered the call. A multidisciplinary team from primary care, pulmonology, oncology, and navigation came together to create an Incidental Lung Nodule Clinic. The clinic fielded 898 patient referrals in its first year, providing specialized education, tobacco cessation support, and alleviating patient apprehension. Key benefits include helping patients remain eligible for continued surveillance, providing triage, and making recommendations for abnormal findings.

Ascension St. John Hospital, Van Elslander Cancer Center
Key to this successful incidental pulmonary nodule program is a physician champion and a multidisciplinary team that includes a pulmonologist, radiologist, thoracic surgeon, cancer program administrator, and thoracic nurse navigator. Programs looking to set up a similar clinic will benefit from strategies for engaging primary care physicians, a process flowchart, a sample “pulmonary nodule” letter to inform PCPs on findings, and more.

2:50 – 3:10 PM Networking Break

3:10 – 4:00 PM Your Patients
FEATURED SPEAKER: Playing to Win: Raising Awareness of Cancer & Cancer Prevention
David Doan
American Cancer Society

Learn how the American Cancer Society is leveraging the philanthropic platform of sports to influence cancer awareness and generate impact. From the NFL and Coaches vs. Cancer national initiatives to turn-key programs like Cover Your Bases, which aims to educate youth baseball players on smoking cessation and sun safety, you’ll come away with practical ideas for partnering with local athletic organizations on cancer outreach, prevention, and screening efforts, while utilizing the American Cancer Society resources in your own community.

Your Program
Strategies for Optimizing Your EHR
Linda Frisk, PharmD, Arizona Oncology Associates, PC,
Rachel Lawlor, MHA, RN, OCN, Cancer Care at Mosaic Life Care, and
Judy Stone, CMPE, Stamford Hospital
Moderator: Joseph Kim, MD, MPH, MBA

In 2016, ACCC launched the Optimizing Electronic Health Records (EHRs) education initiative to identify practical solutions and effective practices to help cancer programs navigate their ongoing journey with EHRs. Discover the key themes that emerged from this
project and learn how cancer programs are overcoming some of the common EHR challenges that hinder operational efficacy.

*Funding and support provided by Pfizer Oncology. This session is not eligible for CE credit.*

### 4:10 – 4:55 PM

**FEATURED SPEAKER: Intentional Healing—Creating a Message of Hope on Film**

Mark Stavas, MD, and Eric Shinohara, MD  
*Vanderbilt-Ingram Cancer Center*

Depicting the healing power of music, *Intentional Healing*, is a powerful film which follows famed Nashville music producer Jesse Boyce as he contemplates his own mortality after a diagnosis of terminal prostate cancer. Produced by Dr. Stavas, this documentary illustrates how people can pursue, “intentional healing,” a conscious and sustained effort to enhance the healing process. Hear how this treatment philosophy is embraced as part of the comprehensive and integrative approach to care at Vanderbilt-Ingram Cancer Center.

### 4:55 – 5:30 PM

**The Healing Power of Pet Therapy**

Julie Bulger  
*Vanderbilt University Medical Center*

Learn the benefits of pet therapy and meet a few of the four-legged volunteer pet teams! Hear how patient-pet interactions can positively impact a patient’s mental and physical health, and how you can implement a pet therapy program. As part of its Patient Support Services, VUMC has over 30 registered and trained Pet Therapy teams that regularly interact – and bring joy to – patients, families, guests, and staff.

*This session is not eligible for CE credit.*

### 5:30 PM

**ACCC 34th National Oncology Conference Adjourns**

### 6:30 – 8:30 PM

**Country Music Hall of Fame After-Hours Access**

No trip to Nashville is complete without visiting the Country Music Hall of Fame. Experience a private, after-hours tour of the “Smithsonian of Country Music” and take a journey back to the origins of country music through stories, sounds, and interactive exhibits.

$35 per person and limited to first 50 registrants.

*The group will leave from the Convention Center and walk across the street to the Hall of Fame. Event details are subject to change.*

*Agenda subject to change.*