



Drug Reimbursement Hotlines

Novartis Oncology

Patient Assistance Program

To enroll in the Novartis Patient Assistance Program (PAP), cancer patients or their physician should call 800.277.2254, selecting the appropriate phone prompts for:

- Femara® (letrozole tablets)
- Afinitor (everolimus tablets)
- Gleevec® (imatinib mesylate capsules)
- Sandostatin LAR® (octreotide acetate for injectable suspension)
- Tasigna® (nilotinib capsules)
- Zometa® (zoledronic acid for injection) requests)
- Proleukin (aldesleukin for injection)
- Exjade (deferasirox)

To get started with Exjade®, call the EPASS™ Prescription and Reimbursement Hotline at 888.903.7277. For information regarding Proleukin®, call the Proleukin® Reimbursement Hotline at 866.385.4729. Enrollment for oncology medication is handled over the telephone, but applications can be downloaded in a PDF format at: www.pharma.us.novartis.com/pdf/about-us/pap/pap_enrollment_oncology.pdf.

Qualifying individuals are eligible for up to one year of assistance, or until a prescription drug benefit becomes available. Upon approval, up to a year supply of medication will be shipped directly to the cancer patient or their physician. Note: Patients who need assistance for multiple treatment areas must complete the enrollment process for each applicable product.

For more information, go to: www.PAP.Novartis.com.

Oncology Reimbursement Hotline

Through its Reimbursement Hotline, Novartis Oncology is dedicated to answering questions and providing assistance with the reimbursement process for Novartis products. Providers and patients can call 800.282.7630 to receive assistance with:

- Insurance verification
- Denials and appeals
- Coding and billing questions
- Alternative funding sources
- Patient assistance programs
- Co-Pay Card Support
- Independent Charitable Foundation Co-Pay Support
- Sample letters of medical necessity

In addition, office practice managers can submit questions and then schedule time to speak with a team of Novartis professionals who will seek to provide solutions to any problem(s).

Partnership for Prescription Assistance (PPA)

PPA's mission is to increase awareness of industrywide patient assistance programs and boost enrollment of eligible patients. The program offers single point of access to more than 275 public and private patient assistance programs and more than 150 programs offered by pharmaceutical companies. For more information, call: 888-4PPA-NOW (888.477.2669) or visit: www.pparx.com.

Together Rx Access Prescription Savings Program

Novartis is a proud sponsor of the Together Rx Access™ Card, a free, easy-to-use card created by 11 pharmaceutical companies to help hardworking Americans and their families who have no prescription drug coverage and are not eligible for Medicare gain access to meaningful savings on a wide range of brand name and generic prescription products. For more information, call: 800.444.4106 or visit: www.togetherrxaccess.com.