



## Drug Reimbursement Hotlines

### Eli Lilly

Lilly PatientOne

Monday–Friday, 9 am–7 pm EST

1.866.472.8663, option 1 (1.866.4PatOne, option 1)

Recognizing that medical insurance issues for oncology patients are numerous and often complex, Eli Lilly and Company provides medical professionals, on behalf of their patients, with access to current reimbursement information and support programs for Lilly Oncology products. To assist patients, physicians, and office staff, program administrators offer the following support:

- Information: Support related to clinical documentation, benefits verification, coding guidance, and reimbursement advice.
- Insured Patients: Help with filing paperwork, reimbursement assistance, and complete service on appeals for denied claims.
- Underinsured Patients: Counseling on programs that may help fund patient co-pay, and benefit verification statements.
- Uninsured Patients: Product assistance for patients who qualify.

Lilly provides multiple ways to apply for reimbursement assistance. Cancer patients and providers can call the PatientOne Hotline at: 866.4PatOne (866.472.8663) Monday through Friday from 9 am to 7 pm EST. The PatientOne Application Form is also available online at: [www.lillypatientone.com](http://www.lillypatientone.com).