



## Drug Reimbursement Hotlines

### **Genomic Health, Inc.**

Genomic Health Customer Service  
Monday through Friday, 5:30 AM to 5:00 PM PT  
Tel: (866) ONCOTYPE (866-662-6897)

### Ordering Oncotype DX and the Genomic Access Program (GAP)

Genomic Health has established the Genomic Access Program (GAP) to provide financial and administrative support to patients ordering the Oncotype DX assay. The GAP program was established to assist qualified patients to gain access to Oncotype DX and to help patients and physicians with the entire reimbursement process.

GAP is made up of dedicated professionals who advocate on a patient's behalf by working with physicians' offices and insurance companies to facilitate access to Oncotype DX. In addition, GAP provides various comprehensive financial assistance programs for patients with financial hardship, uninsured patients, and underinsured patients based on eligibility.

While GAP directly supports the patient, it also works with physicians' offices to provide individualized assistance and support with every claim. GAP services are available at physician or patient request, do not require pre-registration, and can be accessed at any time before, during, or after you have ordered the Oncotype DX assay.

Genomic Health is prepared to bill insurance plans directly on behalf of insured patients in the U.S. whose physician orders an Oncotype DX assay. Genomic Health is pleased that, to date, the Oncotype DX Breast Cancer Assay has extensive reimbursement for over 90 percent of privately insured lives in the United States and Medicare beneficiaries.

Through GAP, the patient's physician can request a Benefits Investigation to confirm whether the patient's insurance plan is active and obtain available benefits information specific for Oncotype DX. Some insurers require a prior authorization before processing the patient's specimen; the GAP team can also help facilitate this process.

In the event that a payer denies an Oncotype DX claim, GAP representatives will identify the reasons and advocate on the patient's behalf. This practice may require the physician's office to provide specific medical records necessary to file an appeal.

GAP representatives are available to answer further questions and help you with ordering the Oncotype DX assay. For assistance, please call 866.ONCOTYPE (866.662.6897). For additional information, visit [www.OncotypeDX.com](http://www.OncotypeDX.com).