



Drug Reimbursement Hotlines

Cephalon

Cephalon supports patients and healthcare providers through programs for eligible patients treated in the United States who do not have insurance, cannot afford their out-of-pocket co-pay costs, or need assistance with reimbursement issues. Cephalon Oncology's support program is designed to help patients and healthcare providers navigate the reimbursement landscape with resources aimed at clarifying issues and assisting with the claims process. Specific assistance includes the following:

- Benefit verification and coverage
- Policy benefits and limitations
- Personalized support through the claims process
- Appeal support.

In addition, Cephalon offers a patient assistance program to provide FDA-approved products free of charge for patients who qualify.

Cephalon also engages with groups like the Leukemia and Lymphoma Society that have programs designed to help patients access the treatments they need.

For additional information, contact Cephalon's Oncology Reimbursement Expertise Support Hotline at 888.587.3263.

Cephalon CORE Program:

CORE Hotline

Phone: 1.888.587.3263

Fax: 1.866.676.4073

Address:

6900 College Blvd., Ste. 1000

Overland Park, KS 66211

CORE website: CephalonOncologyCORE.com

CORE is a convenient reimbursement resource that provides a support program along with online tools to help physicians and patients better understand the reimbursement process.

To get personalized support when submitting reimbursement claims for Treanda®, physicians can contact the toll-free hotline at: 1.888.5.TREANDA (1.888.587.3263). Treanda reimbursement counselors are available by phone Monday through Friday, from 9 am to 8 pm EST. These trained experts can help with the following:

- Benefit verification and coverage information
- Policy benefit design
- Pre-certifications/prior authorization support
- Coverage guidelines and claim requirements
- Personalized support through the claims process
- Templates for letters of medical necessity
- Appeal support
- Treanda Patient Assistance Program.

When calling about patient-specific reimbursement issues, it may be necessary to have the following available:

Patient's name, address, and phone number; Date of birth; Social Security number; Plan name; Plan policy number; Physician's name, address, and phone number; Date of service; Drug name; Dosing; Treatment schedule; Income level (if Patient Assistance applicant).

To initiate reimbursement support services, such as benefit investigations, prior authorizations, appeals support, and/or patient assistance, physicians must download the updated Patient and Physician Enrollment Form.