



Drug Reimbursement Hotlines

Bayer HealthCare Pharmaceuticals/Onyx Pharmaceuticals

REACH® - Resources for Expert Assistance and Care Helpline
Monday–Friday, 9 am–8 pm, EST
1.866 NEXAVAR (1.866.639.2827)

The REACH® program assists patients in getting started with Nexavar® (sorafenib) tablets. Nexavar is distributed through designated specialty pharmacy providers (SPPs); it is not available through retail pharmacies. A REACH program counselor will identify an SPP that will fill the Nexavar prescription and send it directly to the patient's home. A REACH program counselor will also call patients to provide help in understanding insurance coverage and the Medicare Part D drug benefit and aid in finding other sources of payment for Nexavar. The Reimbursement Support Line Team has experience with all payer types, including Medicare. Questions answered by the team typically can be classified into one of the following groups:

- Benefit verification
- Coding assistance and billing instruction
- Claims review
- Claims-appeal assistance
- Prior-authorization assistance
- Patient assistance.

In addition, Bayer HealthCare Pharmaceuticals offers a patient assistance program that provides treatment to uninsured patients who meet the program requirements.